

PHYSICIANS SURGERY CENTER (PSC)

DISCRIMINATION IS AGAINST THE LAW

Physicians Surgery Center (PSC) complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. PSC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Physicians Surgery Center:

- ☐ Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (e.g. large print, audio, accessible electronic formats)
- ☐ Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our Civil Rights Coordinator, Shannon Young, RN.

If you believe that Physicians Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Shannon Young, RN, 1485 E 3900 S, Ste 100, Salt Lake City, UT 84106, phone 801 277 2062, fax 801 274 3233 or via email at support@pscurgical.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Shannon Young, RN is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U.S. Department of Health and Human Services
Office for Civil Rights Centralized Case Management Operations
200 Independence Avenue, SW Suite 509F, HHH Building Washington, DC 20201
Customer Response Center: 800 368 1019 Fax: 202 619 3818 TDD: 800 537 7697
Email: ocrcomplaint@hhs.gov

The complaint form may be found at: <http://www.hhs.gov/ocr/office/file/index.html>

You will not be penalized in any way for filing a complaint.